



TOUR CONSULTANTS

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Dear Churchill High School Music Participant,

We are so very sorry that students and parents had to deal with this difficult situation. As you know, your school, due to ongoing concerns and travel restrictions related to the coronavirus outbreak, voluntarily canceled your trip to Florida. Your **\$345.00 air travel credit** can be put towards a new flight on **Delta Airlines** and must be booked prior to **September 30, 2022**. The new flight may be at a time of your choosing as long as it is booked by **September 30, 2022**.

In order to use your **\$345.00 air travel credit**, you must contact the original ticketing travel agency – **The Air Travel Group**, to make these flight arrangements for you. You are not able to book using these air travel credits directly with the airline by phone or online as they have been issued to the original air group agency to process. You must book your new flights prior to **September 30, 2022**, as they will expire at that time. You will however be able to travel up to any time as long as the Delta schedule is open for sale at time of new booking.

- Email rebook@theairtravelgroup.com when you have new plans in mind to use this **\$345.00 air travel credit**. **Remember to rebook prior to September 30, 2022**.
- Reference the original group name “**CHURCHILL HS -20CVR165**” in the subject line of your e-mail.
- State your full name, your date of birth, your gender, and new itinerary plans.

This information will be matched with the manifest from when the original tickets were issued and will be documented as “**used**” once you find suitable options to rebook for your flight.

Please note, your existing **\$345.00 air travel credit** is nonrefundable and if the new tickets are priced lower than your air travel credit, there will be no credit or refund due. Any potential fare savings are not applied in this instance due to the nonrefundable nature of the original ticket. **The maximum amount allowed for the cost to rebook your travel plans is \$345.00. You will not be able to book a flight that costs more than \$345.00.**

Thank you again for your patience and understanding while working together during the difficult circumstances of this pandemic. We look forward to new opportunities to travel with you again in the future!

The Bennett Travel Team